

2020 / 2021 Season and Covid-19

We hope you've all had a good summer, all things considering, and look forward to seeing some of you back down here this coming winter season. Many people's usual plans for the winter have of course changed due to COVID-19 and both the travel restrictions in place, and concerns for personal health. For those of you not travelling south this season, we are sad that we will not be seeing you again this year, but hopefully 2022 brings better fortune to us all!

This notice is let you know how we, as a tour company, will be operating under slightly different circumstances due the COVID-19 Pandemic.

Since the COVID-19 Pandemic reared its ugly head at the beginning of the year, we are now all living a new kind of normal. Unfortunately this means we anticipate not seeing some of you this season but has also meant that we have had to adapt how we would normally operate during the winter period. Our number one priority has, and always will be, ensuring that both staff and clients are kept happy, safe, and healthy, and this will be no different this season.

However, we will of course be implementing new operating standards, adhering to official guidance, and will be encouraging anyone who joins us on a tour this season to do the same and be considerate of others around them. Whilst there are few official enforcements in the area currently with regards to COVID-19, we are adopting the attitude that you have to do what is best for you and what you feel comfortable with, but also be mindful and respectful of other people's concerns and their wishes with regards to their own personal safety.

We released our tour calendar back in February for this coming winter season, and as it stands, it largely remains unchanged. However, we do not know what the situation will be like in 6 months' time and so are prepared for this to change. We have postponed our Day of the Dead tour to Mexico City to next year and are currently unsure how many of our "bigger" trips we will be able to run. For our tours that do go this season, the following changes will be in place:

- **The maximum number of people on a multi-day trip will be limited to 25 people (usually 36 people)**
- **All vehicles used will be thoroughly sanitised prior to each journey**
- **All drivers and members of staff will wear masks for the duration of your tour**
- **On multi-day tours, each pair/couple or solo traveller will be given a "Survival Pack", which will include 2 masks per person, hand sanitiser, water, emergency contacts and information, and other helpful items for your tour**
- **On Day Trips, each person will be given a mask and hand sanitiser will be available in the vehicle**

As always, we will also still be offering tours for smaller groups and private groups, so please do get in touch if you are interested in us helping organise a trip for just you and your friends. We will also have to hand this year pricing for tours with a minimum of 4 people using smaller vehicles. Our smaller group tours and private tours offer great flexibility and customisation, making it the trip you want to do. With COVID concerns also at the forefront of many people's minds this season, these smaller group tours can help alleviate some of the worry of travelling in larger groups and with people that you don't necessarily know.

If you have any questions about any of our tours, offered services, or require further information on our operation standards during the pandemic, please do not hesitate to contact us either via our website, e-mail, or through social media.